**TUESDAY, SEPTEMBER 24**

**TIME** | **SESSION**
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4:30 PM - 6:30 PM | Welcome Reception Sponosred by The Law Firm of Friedman and Bartoumian (Sapphire/Treehouse Lounge)

**TIME** | **SESSION**
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7:00 AM - 8:15 AM | Prayer Breakfast (Treehouse Lounge)
8:15 AM - 8:45 AM | Networking Breakfast (Ocean Lawn & Terrace)
8:55 AM - 9:50 AM | General Session: Injured Worker Panel Sponosred by Sedgwick (Sapphire 2)
10:00 AM - 11:15 AM | General Session: People's Choice Sponosred by Gallagher Bassett (Sapphire 2)
11:45 AM - 12:35 PM | General Session: Yellow Flags, Orange Flags... and All Those in Between Sedgwick Breakout Session: Doing the Impossible: Closing the Unsettleable File (Sapphire 3)
12:40 PM - 1:40 PM | Lunch (Ocean Lawn & Terrace)
1:40 PM - 2:30 PM | General Session: Trading Up - How Strategic Partnership Can Make a Huge Impact (Sapphire 2)
2:40 PM - 3:30 PM | General Session: Using Innovation to Improve the Workers' Comp Experience (Sapphire 2)
3:40 PM - 4:30 PM | General Session: From Every Angle: Improving the Customer Experience for the Injured Worker (Sapphire 2)
4:32 PM - 5:00 PM | BREAK
5:02 PM - 5:30 PM | Cocktails / Apertizers / Networking (Ocean Lawn & Terrace)
5:33 PM - 6:30 PM | Comp Laude® Awards Sponsored by Broodspina (Ocean Lawn & Terrace)
7:00 PM - 10:00 PM | Enchanted Ball Sponsored by Testa Law (Sapphire Ballroom)

**WEDNESDAY, SEPTEMBER 25**

**TIME** | **SESSION**
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7:00 AM - 8:00 AM | Networking Breakfast (Sapphire Pre-Function)
8:00 AM - 12:00 PM | General Session: Alliance of Women in Workers’ Compensation (Sapphire 2 and 3)
12:00 PM - 1:00 PM | Lunch and Closing Remarks (Ocean Lawn and Terrace)
1:00 PM | Exhibitor Breakdown (Sapphire Pre-Function)